

QUARTERLY PERFORMANCE REPORT FOCUS ON CHILDREN, YOUTH AND TEENS

1st Five years - Youth 6-12 years - Teens 13-19 years

Quarterly Statistics

Year to Date Statistics

Circulation	Q2 FY09	Q2 FY08	% Chg from Prior Year	YTD FY09	YTD FY08	%Chg from Prior Year
Children's Materials	151,820	137,906	10.09%	294.817	255,805	15,25%
Young Adult Materials	20,556	16.898	21.65%	40,626	32,000	26.96%
New Library Cards - Children, Youth and Teens	6,036	5,901	2.29%	16,001	13,146	21.72%
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Children's Programs	Q2 FY09	Q2 FY08	% Chg from Prior Year	YTD FY09	YTD FY08	%Chg from Prior Year
1st Five Years Attendance	19,229	20,846	-7.76%	38,306	37,514	2.11%
Youth 6 -12 years Attendance	5,629	6,658	-15.46%	15,306	14,202	7.77%
Students Reached through Class Visits	5,339	6,460	-17.35%	12,002	12,783	-6.11%
Total Children's Attendance	30,197	33,964	-11.09%	65,614	64,499	1.73%
Total Young Adult Programs	Q2 FY09	Q2 FY08	% Chg from Prior Year	YTD FY09	YTD FY08	%Chg from Prior Year
Teens 13-19 years Attendance	2,138	1,907	12.11%	4,440	4,602	-3.52%
Students Reached through Class Visits Attendance	877	678	29.35%	1,549	2,278	-32.00%
Total Teen's Attendance	3,015	2,585	16.63%	5,989	6,880	-12.95%
	S. Carlotte		% Cha from			%Chg from
	Q2 FY09	Q2 FY08	Prior Year	YTD FY09	YTD FY08	Prior Year
Class visits to Library (NUMBER)	452	416	8.65%	905	813	11.32%
Class visits to Library (ATTENDANCE)	6,216	9,028	-31.15%	13,551	16,798	-19.33%
Library Staff Visits offsite (NUMBER)	386	430	-10.23%	730	804	-9.20%
Library Staff Visits offsite (Attendance)	6,023	7,745	-22.23%	11,561	19,032	-39.25%
Online Homework Help (Tutor.com)	664	591	12.35%	1,844	1,258	46.58%
RIF to Children	523	462	13.20%	1,258	568	121.48%
RIF to Young Adults	1.033	211	389.57%	1,275	235	442.55%

LIBRARY PROGRAMS - SAMPLES

The Life and Times of Frederick Douglass at Anacostia Interim Library.

Science Fair Help at Martin Luther King, Jr. Memorial Library.

The Music Connection - Music /movement activities for infants, toddlers and parents/caregivers at Palisades.

"Zine" Workshiop - Learn how to make your own mini-magazine or mini-comic book at Martin Luther King, Jr. Memorial Library.

Comic Readers Club at Watha T. Daniel/Shaw Interim Library.

Women's History Month quilt-making session at Capitol View Neighborhood Library.

Introductory Piano Lessons at Shepherd Park Library.

Teen Voices: Creative Writing Club at Martin Luther King, Jr. Memorial Library.

Picture Book Time - Interactive songs, rhymes and activities featured around picture books at Southeast.

Mother Goose on the Loose at Georgetown Interim Library.

"11th Annual Read Across America" - System Wide at the Library.



QUARTERLY PERFORMANCE REPORT LIBRARY AS COMMUNITY SPACE

Quarterly Statistics

Year to Date Statistics

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Library Sponsored Programs at DCPL	Q2 FY09	Q2 FY08	%Chg from Prior Year	YTD FY09	YTD FY08	%Chg '
Adult Attendance	6,160	8,570	-28.12%	11,107	14,817	-25
Children, Youth and Teens Attendance	33,212	36,549	-9.13%	71,603	71,379	0.3
Total Attendance	39,372	45,119	-12.74%	82,710	86,196	-4.
	and the second					
Community Sponsored Meetings	Q2 FY09	Q2 FY08	%Chg from Prior Year	YTD FY09	YTD FY08	%Chg f
Meetings	1,893	1,929	-1.87%	3,801	3,575	6.
Participants (Attendance)	37,318	41,546	-10.18%	72,445	80,600	-10.
Volunteers	Q2 FY09	Q2 FY08	%Chg from Prior Year	YTD FY09	YTD FY08	%Chg f Prior Y
Volunteers	439	675	-34.96%	912	1,221	-25.
Hours Worked	2,804	3,629	-22.73%	5,399	6,061	-10.

LIBRARY PROGRAMS - SAMPLE

COMMUNITY MEETINGS - SAMPLE

Happy Birthday Lincoln, you don't look 200! plus You're looking Cleveland Park Citizen's Association pretty good too George! At various locations. Bland Theatre Group at Capitol View Grand Re-Opening at Takoma Park Library and Adaptive Services. Shakespeare Readers Group at Chevy Chase Step Aerobics at Capitol View Library. NAACP at Lamond Riggs "Press Play for Downloadable Media" program at Palisades. Councilmember Mendelson conducted workshop on taxes "An Evening of Poetry" at Southeast Library. at Northeast Library Let's Comnunicate in American Sign Language at MLKML. Urban Alliance at Woodridge Library Adult Book Club was started at Benning Library. Girl Scott meeting at Washington Highlands Library.

FRIENDS ACTIVITIES - SAMPLE

FACILITIES INFORMATION

Friends paid for Shadow Puppeteer at Cleveland Park Library.
Friends organized a Book Sale at Cleveland Park Library-\$6,000 profit!
Friends at West End funded refreshments for several programs.
Friends at Southeast conducted a booksale.
Friends at Palisades held a quarterly meeting.
Friends at Capitol View held two meetings.
Friends at Shepherd Park supported the Book Store in the Library.
Friends at Northwest Library met and discussed a future blog site.

Heat exchanger and boiler repairs at Palisades.

Water fountain repairs at Cleveland Park, Mount Pleasant and Chevy Chase Neighborhood Libraries.

New carpet installed in the workroom at Cleveland Park.

Painting at Capitol View - The entire 1st and 2nd floors.

Kitchen & work room fan coil units repaired at Southeast.

Window washing, 4th floor west side windows tinted, all fire extinguishers inspected, tested or replaced at MLKML.



QUARTERLY PERFORMANCE REPORT COLLECTIONS

CIRCULATION

	Q1 FY09	Q2 FY09	Q3 FY09	Q4 FY09	YTD TOTAL
MLK. JR. MEMORIAL LIBRARY	110,187	126,168			
ADAPTIVE SERVICES DIVISION (Includes LBPH)	3,908	3,625			
TOTAL	114,095	129,793	A CONTRACTOR	1.00	
NEIGHBORHOOD LIBRARIES					
CAPITOL VIEW	7,649	6,537			
CHEVY CHASE	48,680	51,839			
CLEVELAND PARK	53,693	57,317			
DEANWOOD	26	15			
FRANCIS A. GREGORY	10,068	10,904			
LAMOND RIGGS	11,929	11,917			
LANGSTON	2,003	2,448			
MT PLEASANT	30,716	30,410			
NORTHEAST	23,329	26,395			
PALISADES	30,698	33,238			
PARKLANDS-TURNER	2,331	1,684			
PETWORTH	16,404	17,723			
R.L. CHRISTIAN	1,642	1,412			
SHEPHERD PARK/JET	17,988	18,814			
SOUTHEAST	24,541	25,849			
SOUTHWEST	13,540	14,236	= 11 = 27		
SURSUM CORDA	1,201	528			
TAKOMA PARK	3,215	3,851			
WASHINGTON HIGHLANDS	7,431	7,158			
WEST END	25,291	25,404			
WOODRIDGE	12,812	13,981			
TOTAL	345,187	361,660			11-12-12-12-12-12-12-12-12-12-12-12-12-1
INTERIM LIBRARIES			V		
ANACOSTIA interim	10,591	10,837			
BENNING interim	10,280	9,569			
GEORGETOWN interim	2,262	15,141			
TENLEY-FRIENDSHIP interim	29,280	30,722			
WATHA T. DANIEL interim	14,938	13,388			
TOTAL	67,351	79,657			
SYSTEM TOTAL	526,633		0	o	
				Marin Barrier Branch	

=	Q1	Q2	Q3	Q4	TOTAL
FY09					
FY08		438,659		507,049	1,781,862
% Chg from Prior Year	34.15%	30.19%	0.00%	0.00%	0.00%

Quarterly Statistics

Year to Date Statistics

CIRCULATION		Q2 FY09	Q2 FY08	% Chg from Prior Year
	Central Library	129,793	102,053	27.18%
	Neighborhood Libraries	361,660	289,969	24.72%
	Interim Libraries	79,657	46,637	70.80%
	Total Items Circulated	571,110	438,659	30.19%

YTD FY09	YTD FY08	%Chg from Prior Year
243,888	198,995	22.56%
706,847	543,820	29.98%
147,008	88,429	66.24%
1,097,743	831,243	32.06%

Electronic Resources Used	Q2 FY09	Q2 FY08	% Chg from Prior Year
Database Searches In-House	31,547	16,752	88.32%
Database Searches Remote	21,940	31,162	-29.59%
E-Books downloaded	3,690	1,731	113.17%
Media (Audio-Music-Video) Downloaded	6,099	2,687	126.98%
Library Catalog Searches	266,592	186,464	42.97%
Library Web Page "hits"	176,677	99,710	77.19%

	I	%Chg from
YTD FY09	YTD FY08	Prior Year
48,857	31,780	53.74%
52,559	66,960	-21.51%
6,347	2,967	113.92%
10,849	4,984	117.68%
489,167	349,570	39.93%
285,550	197,219	44.79%

Highest Circulating Books

Diary of a Wimpy Kid Kinney, Jeff Children
Naruto Kishimoto, Masashi Graphic Novel
Junie B First Grader Park, Barbara Children
Twilight Meyer, Stephnie Teen
Eclipse Meyer, Stephenie Teen

Highest Circulating DVDs

Wire
Deadwood
Simpsons
CSI Crime Scene Investigation
Prime Suspect

Most Requested Holds - Books and DVD

Outliers Gladwell, Malcolm Book
Associate Grisham, John Book
Dreams from my Father Obama, Barack Book
Eclipse Meyer, Stephnie Book
Breaking Dawn Meyer, Stephnie Book

Top Digital Downloads

Raise your Social IQ Audiobook
When the Duke Returns EBook
Glitter Baby EBook
What I Did for Love EBook
Twilight Audiobook



QUARTERLY PERFORMANCE REPORT TECHNOLOGY

Quarterly Statistics

Year to Date Statistics

Public Computer U	se	Q2 FY09	Q2 FY08	%Chg from Prior Year		YTD FY09	YTD FY08	%Chg from Prior Year
Pul	olic Sessions	129,554	129,891	-0.26%		267,493	256,061	4.46%
Classes	7	Q2 FY09	Q2 FY08	%Chg from Prior Year		YTD FY09	YTD FY08	%Chg from Prior Year
	Classes	160	236	-32.20%		349	365	-4.38%
	Participants	2,348	2,028	15.78%		4,223	3,397	24.32%
Computers Installe		Q1	Q2	Q3	Q4	YTD FY09	FY08	
oompatoro motano	Staff	13	25	43	W4	413	375	
	Public	47	53			509	409	

Bits, Bytes and Blogs

400 computers have received a new jobs portal with resume templates and increased job searching capabilities. Staff intranet replaced by WiKi.
IT is testing a publishing platform that allows program planners to create own flyers.

Continue to develop Library applications for iPhone and Blackberry.



QUARTERLY PERFORMANCE REPORT LITERACY AND LEARNING

Quarterly Statistics

Year to Date Statistics

LITERACY	Q2 FY09	Q2 FY08	%Chg from Prior Year
Referrals to Literacy Programs	694	638	8.78%
Workshops by External Providers	16	25	-36.00%
Workshops by DCPL - ALRC	66	36	83.33%
Use of Tutoring Room at MLKML	666	734	-9.26%
Conversation Circles	172	107	60.75%
Book Discussion	20	30	-33.33%

YTD FY09	YTD FY08	%Chg from Prior Year
1371	1158	18.39%
39	84	-53.57%
128	89	43.82%
1404	1458	-3.70%
198	107	85.05%
65	57	14.04%

LEARNING	Q2 FY09	Q2 FY08	%Chg from Prior Year
Questions about GED Practice Tests	392	480	-18.33%
GED Practice Tests Administered	286	215	33.02%
Subject Specific Tutoring	23	24	-4.17%
Distance Learning Sessions Proctored	19	- 21	-9.52%

YTD FY09	YTD FY08	%Chg from Prior Year
778	891	-12.68%
527	429	22.84%
49	49	0.00%
35	37	-5.41%

Book Discussion Titles

- 1. Pink and Say by Patricia Polacco
- 2. Thank You M'am by Langston Hughes